

Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2020/21 Q1	2020/21 Q2	2020/21 Q3	2020/21 Q4	Total / EOY
	Requests Received and Processed				
FOI requests received during the Q	81	110			
EIR requests received during the Q	32	47			
Total requests received during the quarter	113	157			
Requests carried forward from previous quarter	9	9			
Requests not yet processed	9	22			
Requests cancelled/withdrawn	5	0			
	FOI Compliance with Statutory Deadline				
Requests processed in full	78	104			
Requests processed by statutory deadline	77	100			
Percentage (target > 90%)	98.7%	96.2%			
Requests processing took longer than statutory deadline	1	4			
Percentage (target < 10%)	1.3%	3.8%			
	EIR Compliance with Statutory Deadline				
Requests processed in full	30	40			
Requests processed by statutory deadline	26	36			
Percentage (target > 90%)	86.7%	90.0%			
Requests processing took longer than statutory deadline	4	4			
Percentage (target < 10%)	13.3%	10.0%			
Requests where the deadline was extended	0	2			
	Request Outcome Analysis				
Requests where information granted in full	61	101			
Requests where information refused in full (breakdown below)	36	28			
<i>Information not held</i>	30	26			
<i>Other full refusal</i>	6	2			
Requests where the information was granted in part and refused in part	11	15			
Requests received that have been referred for internal review	1	0			