

Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2020/21 Q1	2020/21 Q2	2020/21 Q3	2020/21 Q4	Total / EOY
Requests Received and Processed					
FOI requests received during the Q	81	110	128	144	463
EIR requests received during the Q	32	47	45	37	161
Total requests received during the quarter	113	157	173	181	624
Requests carried forward from previous quarter	9	9	22	20	
Requests not yet processed	9	22	20	19	
Requests cancelled/withdrawn	5	0	7	6	18
FOI Compliance with Statutory Deadline					
Requests processed in full	78	104	122	137	441
Requests processed by statutory deadline	77	100	120	125	422
Percentage (target > 90%)	98.7%	96.2%	98.4%	91.2%	95.7%
Requests processing took longer than statutory deadline	1	4	2	12	19
Percentage (target < 10%)	1.3%	3.8%	1.6%	8.8%	4.3%
EIR Compliance with Statutory Deadline					
Requests processed in full	30	40	46	39	155
Requests processed by statutory deadline	26	36	44	37	143
Percentage (target > 90%)	86.7%	90.0%	95.7%	94.9%	92.3%
Requests processing took longer than statutory deadline	4	4	2	2	12
Percentage (target < 10%)	13.3%	10.0%	4.3%	5.1%	7.7%
Requests where the deadline was extended	0	2	2	0	4
Request Outcome Analysis					
Requests where information granted in full	61	101	128	129	419
Requests where information refused in full (breakdown below)	36	28	38	42	144
<i>Information not held</i>	30	26	31	35	122
<i>Other full refusal</i>	6	2	7	7	22
Requests where the information was granted in part and refused in part	11	15	12	5	43
Requests received that have been referred for internal review	1	0	5	2	8

Key

Requirement of Code of Practice

Additional optional information